



# DIRECTORY OF SERVICES

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**Language Interpretation Services are available with all Health Services. See Health Department staff for assistance.**

**Waxaad heli kartaa in lagaaga tarjumo adeegyada caafimaadka oo dhan; arag qof u shaqeeya Waaxda Caafimaadka si uu arrintaa kaaga caawiyo.**

**Servicios de interpretacion son disponibles con los Servicios de Salud. Vea a un empleado del Departamento de Salud para asistencia.**

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**All area codes 614, unless otherwise noted.**

**Document updated 1/14/2010**

*The City of Columbus is an Equal Opportunity Provider of Services/EEO Employer*

**\*\*\*Clinic hours and department hours are subject to change. Please call ahead.  
Department closed for city holidays and other selected dates.\*\***

# HEALTH SERVICES FOR CHILDREN

## Dental Clinic

Affordable basic dental care for residents of Franklin County. By appointment only, sliding fee scale available; and Medicaid and dental insurance accepted. School-based dental sealant program.

**Phone: 645-7487**

**Hours: 8:00am - 4:00pm\*, Monday - Thursday**

**8:00am - 3:00pm Friday**

*\*Closed: 11:30am - 1:00pm*

## Free Clinic - Sick Visit Care

Columbus Public Health serves as home to a weekly primary care free clinic provided by volunteer physicians with the **Columbus Medical Association**. Care is provided on a walk-in basis; specialty care by referral.

Monday evenings only. Greeting and sign-in starts at 4:30 pm.

**Phone: 240-7430**

**Hours: Sign-in begins at 4:30pm, Mondays only\***

*\*No clinic when Columbus Public Health building is closed.*

## Healthy Children, Healthy Weights

Healthy Children, Healthy Weights is an obesity prevention program that focuses on improving nutrition and physical activity for children ages 0-5 years in early learning centers and at home. Healthy Children, Healthy Weights primarily works with child care centers in the Columbus area.

**Phone: 645-7520**

**Hours: 8:30 - 5:00, Monday - Friday**

## Home Visiting for New Mothers

Public health nurses provide home visiting services to mothers and infants based on referrals from area hospitals. Registered nurses provide physical assessments for mom and baby; developmental assessments on infant; education on child and pregnancy related topics; linkage to primary health care and other needed community services.

**Phone: 614-645-8323**

**Hours: by appointment**

## Immunization Program (Childhood and Adult shots)

Provides immunizations for children and adults. Children under the age of 19 years will receive required immunization at a minimal administrative cost. Medicaid, Caresource, Molina, and United HealthCare insurance is accepted; no child will be turned away due to inability to pay. Most adult vaccines are given at the cost of the vaccine plus an administration and visit fee. (Cost information available at [www.publichealth.columbus.gov](http://www.publichealth.columbus.gov) and click on "Immunizations.") No appointment needed. Community in-services and education are available on request. Walk-in services are available during the listed hours. The clinic may stop taking patients before the posted time if the clinic is very busy. Immunization events are also held throughout the community (hours and locations vary for events).

**Phone: 645-7945**

**Hours: 8:00am - 4:30pm, Monday, Thursday, Friday**

**11:00am - 6:30pm, Tuesday**

**CLOSED --- Wednesday**

**8:00am - noon, 2<sup>nd</sup> Saturday each month**

**Worthington United Methodist Church at 600 High Street, Worthington, OH 43085**

**Walk-in Clinic**

**Hours: 1:00pm-4:00pm, 3<sup>rd</sup> Tuesday each month**

## Injury Prevention Program

Provides information and services to reduce childhood injuries including: car seat safety checks, low cost car seats for children up to 80 pounds for qualifying families; home childcare safety inspections; and bike helmets. Lead agency for Safe Kids Central Ohio Coalition. To see if you qualify for a low cost car seat, call the Injury Prevention Hotline.

**Phone: 645-6138**

**Hours: 8:00am - 4:30pm, Monday - Friday**

**645-7748 - 24-hour Hotline (recording - leave message)**

**HEALTH SERVICES FOR CHILDREN, CONTINUED**

**Lead Poisoning Prevention Program**

Works within the Healthy Homes Program to provide in-home assessments of lead poison sources and other home hazards. Blood lead tests are available for children age nine months to six years by appointment or at one of our lead screening clinics (2<sup>nd</sup> Thursday 8-11 am and 3<sup>rd</sup> Thursday 3-7pm of each month). Licensed environmental sanitarians and nurses are available for consultation by leaving a message on the 24-hour line or email [health@columbus.gov](mailto:health@columbus.gov).

**Phone: 724-6000**

**Hours: 7:45am - 4:45pm, Monday - Friday**

**Primary Health Care - Neighborhood Health Centers**

**Columbus Neighborhood Health Centers, Inc. (CNHC)**

Primary health care for all ages, at five neighborhood locations. Provides lab work, nutritional counseling, EKG and family planning services. Alcoholism counseling available through referrals. Perinatal services available at all locations. Pharmacy program for ongoing clients. Appointments needed. Sliding fee scale. Medicare, Medicaid and insurance accepted.

**Phone: 645-5500 - Administrative Office**

**Neighborhood Health Centers Locations**

<b>East Central Health Center</b> .....	1180 East Main Street	<b>645-5535</b>
	Eye Care (same address) .....	<b>645-5540</b>
<b>Columbus West Family Health and Wellness Center</b>	2300 West Broad Street .....	<b>645-2300</b>
<b>John R. Maloney South Side Health Center</b>	3781 S. High St.....	<b>645-3163</b>
<b>St. Stephen's Health Center</b>	1500 East 17th Avenue .....	<b>645-2700</b>
<b>Columbus Northeast Center</b>	3433 Agler Rd., Suite 2800.....	<b>645-1600</b>

**Project LOVE (Love our Kids Vaccinate Early)**

A community partnership between Columbus Public Health, Franklin County Board of Health, Franklin County Commissioners, Central Ohio area hospitals, faith-based organizations and local businesses, working to assure that all Franklin County children are vaccinated by age 2. Adult services related to Hepatitis Prevention also available. More information at [www.project-love.org](http://www.project-love.org).

**Director's Office Phone: 645-6522**

**Hours: 8:00am - 5:00pm, Monday - Friday**

**Administrative Offices Phone: 645-6835**

**WIC (Women, Infants and Children Program)**

Nutrition education and supplemental food program for pregnant and breastfeeding women, infants and children up to the age of 5 years. Individuals who meet the WIC eligibility criteria will receive:

- Vouchers to be redeemed at local grocery stores for nutritious foods
- Nutrition assessment, counseling, and education
- Breastfeeding education, counseling, and support, as well as breast pumps as needed for work or school. Infant formula is provided for infants not breastfed.

**Phone: 645-7280**

**Hours: 8:00am - 5:00pm, Monday/Wednesday/Thursday  
9:30am - 7:00pm, Tuesday  
8:00am - 11:30am, Friday**

**Locations:** There are nineteen(19)WIC locations in Franklin County. Call for an appointment and nearest location.

# HEALTH SERVICES FOR ADULTS

## Alcohol and Drug Abuse Program

Provides alcohol and other drug abuse prevention, intervention and outpatient treatment services. Services are offered both day and evenings and include: gender specific outpatient and intensive outpatient treatment for men and women; specialty services for Hispanic men and Africentric focused men's treatment; alcohol/drug and HIV outreach, education, and testing; support and education for children impacted by alcohol and other drug abuse; alcohol/drug education for adults who do not need treatment; technical assistance for community prevention. Sliding fee scale and Medicaid for outpatient treatment services.

**Phone:** 645-7306

**Hours:** 9:00am - 5:00pm, Monday

9:00am - 9:00pm, Tuesday - Thursday

9:00am - 5:00pm, Friday

**YES Program** - Support and education for children ages 5-13 affected by parental substance abuse

**Phone:** 645-6256

## Community Outreach Assistance Team (COAT)

Free programs providing coordination of health and social services for pregnant women and their infants. Services include pregnancy testing, outreach, home visits, linkage to prenatal, pediatric and primary care, linkage and referral to social services, assistance with obtaining Medicaid and access to health information.

**Phone:** 645-7068

**Hours:** 8:00am - 5:00pm, Monday - Friday or by appointment

## Sexual Health Clinic (HIV/AIDS and other sexually transmitted diseases)

Information, confidential diagnosis, and treatment for sexually transmitted diseases (STDs). Referrals to other community resources. Fees for services apply. The following insurance cards are currently accepted and must be presented at time of service: Medicare (Part B), Medicaid, CareSource, UnitedHealthcare, and Molina Healthcare. Fees for non-insured clients based on a sliding fee scale. ID required. No appointment needed. This is a walk in clinic. When all daily patient slots are full, we may not be able to accept more patients for that day.

**Phone:** 645-7772

**Hours:** 7:00am - 3:30pm, Monday, Thursday, Friday

9:30am - 6:00 pm, Tuesday

7:00am - 10:30 am, Wednesday

**Note:** Other HIV testing sites are held in the community. Hours vary. Call for locations and times.

## Tuberculosis - Ben Franklin TB Control Program

Provides services for screening, disease control and treatment, education, and leadership/guidance for Columbus and Franklin County residents. Services include: Tuberculin Skin Tests, QuantiFERON TB-Gold Blood Tests, referrals for x-rays, contact investigations and follow-up, direct observational therapy, and community education and outreach. Fee for services apply. Medicare, Medicaid, Medicaid Managed Care Plans, and some third party insurances accepted. Fees for non-insured clients based on a sliding fee scale.

**Phone:** 645-2199

**Hours for TB Screening Walk-in Clinic**

8:00am - 3:30pm, Monday, Tuesday

8:00am - 11:30 pm, Wednesday, Thursday

8:00am - 3:00pm, Friday

Medications to treat *latent TB infection* are scheduled by appointment. Medications to treat *active TB disease* are administered through the Direct Observed Therapy / Outreach Program.

## HEALTH SERVICES FOR ADULTS, CONTINUED

### Women's Health Services

Provides comprehensive pregnancy services and well-women's health care. Services provided by physicians, nurse practitioners, public health nurses, social workers, and outreach workers. Nutrition counseling provided by public health nurses and referrals to WIC nutritionists. Services include pregnancy care, annual physical exams and limited problem visits, lab tests, screening for breast and cervical cancers, screening and treatment for sexually-transmitted infections, and family planning. Breastfeeding support, smoking cessation counseling and referrals, and help with enrollment into WIC also offered. Appointments are required. Pregnancy tests provided on a walk-in basis. Medicaid/CareSource/ Molina/ United Health Care and cash are accepted. Sliding fee scale is used for uninsured clients.

**Phone: 645-1850**  
**645-6424**

#### **Pregnancy Test Walk-in Hours:**

**8:00am - 4:00pm** (closed 11 am - 1pm), **Monday, Thursday**

**10:00am - 6:00pm** (closed 1 - 3pm), **Tuesday**

**8:00am - 11:00am**, **Wednesday**

**8:00am - 3:00pm** (closed 11 am - 1pm), **Friday**

## OTHER SERVICES

### Animal Bites, Dangerous Animals, Rabies Control

Responds to animal bite complaints; provides information on rabies immunizations; conducts rabies vaccine clinics for cats, dogs and ferrets.

**Phone: 645-6134**

**Hours: 8:00am - 4:00pm, Monday - Friday**

### Assessment and Surveillance

Epidemiologists provide a variety of community health status information and assessments (e.g., mortality, health behavior, injury, etc.)

**Phone: 645-6252**

**Hours: 8:30am - 5:00pm, Monday - Friday**

### Birth and Death Certificates (Vital Statistics)

Registers and issues certified copies of Franklin County birth and death certificates dating back to 1908. There is a \$25 fee for each certified copy. No same-day service for certified copies of birth certificates. Service also available by telephone or fax with a debit / credit card (additional cost). Mail requests take 12-14 days. Newborn certificates take 8-10 weeks. Application form available online: [www.publichealth.columbus.org](http://www.publichealth.columbus.org).

**Phone: 645-7331**

**Hours: 10:00am - 4:15pm\*, Monday - Friday**

### Body Art Licensing

Inspection and licensing of tattoo and body piercing establishments.

**Phone: 645-7005**

**Hours: 8:00 am - 4:30 am, Monday - Friday**

### Chemical and Physical Hazards

Investigates and provides advice on hazardous waste and infectious waste management issues. The program, in conjunction with local emergency agencies and industries, functions as the planning group for chemical emergency preparedness for Franklin County.

**Phone: 645-7005**

**Hours: 7:45am - 4:45pm, Monday - Friday**

### Child Fatality Review Team

Columbus Public Health provides leadership to a multi-agency team reviewing deaths of children up to age 18 in order to understand why children die and to develop effective strategies to reduce or stop preventable child deaths in Franklin County.

**Phone: 645-1667**

**Hours: 8:00am - 5:00pm, Monday - Friday**

## OTHER SERVICES, CONTINUED

### Chronic Disease Prevention

Provides education about the risk factors of chronic disease (physical activity, poor nutrition, diabetes, high cholesterol, high blood pressure, and tobacco use), makes referrals, initiates community partnerships, and facilitates environmental and policy changes in communities, schools, worksites, and health care settings.

**Phone: 645-0743**

**Hours: 8:00am - 5:00pm, Monday - Friday**

### Columbus Metropolitan Medical Response System (CMMRS)

Columbus Public Health is the lead agency for the CMMRS to plan for medical emergencies involving chemical, biological, radiological, nuclear and explosive events. The CMMRS has representation from law enforcement, fire, public health, hospitals, schools, American Red Cross, mental health, coroner and other emergency management agencies.

**Phone: 645-6736 / 645-7089**

**Hours: 8:00am - 5:00pm, Monday - Friday**

### Communicable Disease Reporting System (CDRS)

Health care practitioners and laboratories must report cases of communicable disease to the local health departments according to the Ohio Revised Code 3701. CDRS is a 24-hour phone line for reporting to Columbus Public Health or Franklin County Board of Health, **for health care practitioners and laboratories only**. Providers reporting a Class A-1 disease during evenings, weekends, or holidays, call 645-7417.

**Phone: 719-8888 -or- 719-8889 (24 hours)**

**Fax: 719-8890**

**Emergency On-Call Nurse: 645-7417**

### Communicable Disease Surveillance and Control

Ensures proper investigation and follow-up of all reported cases of communicable disease, conducts disease surveillance, implements prevention strategy, educates residents, and manages Perinatal Hepatitis B cases. Persons with an emergency who want to speak with a Communicable Disease (CD) nurse may call the nurse line below during regular business hours, or the on-call person during evenings, weekends, and holidays. (The on-call number will allow the caller to be connected to a CD nurse any time of day.)

**Phone: 645-1474 (CD Nurse)**

**Hours: 8:00 am - 4:30 pm, Monday - Friday**

**Emergency On-Call Nurse: 645-7417**

### Community Right-to-Know Hotline

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

**Phone: 645-6275**

**Hours: 7:45am - 4:45pm, Monday - Friday**

### Emergency Preparedness

Strengthens the Columbus community's ability to prepare for and respond to emergencies. This includes: working with other agencies, developing and practicing plans of action, watching and responding to signs of unusual disease, training staff to take action to protect the health and safety of Columbus residents, and providing the public with information.

**Phone: 645-7089**

**Hours: 8:00am - 5:00pm, Monday - Friday**

### Food Protection and Licensing

Responsible for licensing and inspection of food service operations and retail food establishments.

Responsible for institutional inspections which include correctional institutions, maternity hospitals and schools.

**Phone: 645-7005**

**Hours: 8:00am - 4:30pm, Monday - Friday**

### Foodborne Illness Reporting

A Communicable Disease Prevention Nurse responds to and investigates all foodborne illness complaints from the public. The appropriate investigation is started within 24 hours of getting the complaint. Any food facility licensed by the City of Columbus implicated in the food history as part of the investigation will be referred to our Food Safety Program for inspection.

**Phone: 645-1791**

**Hours: 7:45am - 4:45pm, Monday - Friday**

## OTHER SERVICES, CONTINUED

### Health Planning

Provides leadership in identifying key community health issues, health planning, and the development of collaborative health system improvement strategies.

**Phone: 645-6189**

**Hours: 7:30am - 4:30pm, Monday - Friday**

### Healthy Homes Program

The Healthy Homes Program, working with the US Housing and Urban Development's Office of Healthy Homes and Lead Hazard Control, provides in-home, environmental and medical assessment to protect against home hazards. Focus on mold and other asthma triggers, and lead poisoning prevention. Licensed environmental sanitarians and nurses are available for consultation on week days.

**Phone: 645-8191**

**Hours: 8:00am - 4:30pm, Monday - Friday**

### Healthy Neighborhoods Office

Building healthy lifestyles in the communities we serve through services such as providing access to health information, community wellness events, community presentations, and facilitating community health advisory committees which assist neighborhoods in addressing health issues and create awareness about these issues.

**Phone: 645-0732**

**Hours: 8:00am - 4:30pm, Monday - Friday**

### Healthy Places Program

Enhancing healthy and active living in Columbus by 1) policies and practices that reduce negative health impacts from the environment, and by 2) creating places that foster physical activity as a part of everyday life. Staff promote awareness of active living principles, and works with city and community partners to review, revise or develop City of Columbus policies and practices impacting the built environment.

**Phone: 645-5318**

**Hours: 7:00am - 4:00pm, Monday - Friday**

### Healthy Schools Program

Protects the health and safety of community school children through elimination of hazards in school facilities. Public and private school facilities within the Columbus and Worthington school districts are inspected twice a year.

**Phone: 645-7005**

**Hours: 8:00am - 4:30pm, Monday - Friday**

### Institute for Active Living

Partners with other Columbus Public Health programs to support nutritious food, physical activity and community design to create a more active and vibrant city of Columbus, impacting childhood obesity and diabetes. The Foundation for Active Living is a donor-advised fund in the Columbus Foundation that supports the Institute's work.

**Phone: 645-4798**

**Hours: 8:30am - 6:00pm, Monday - Friday**

### Manufactured Home Parks/Mobile Homes

Provides for the licensing and inspection of manufactured home parks to insure compliance with State of Ohio regulations.

**Phone: 645-8191**

**Hours: 7:45am - 4:45pm, Monday - Friday**

### Minority Health

Provides leadership in addressing the health needs of racial and ethnic minorities. Provides community education, faith-based outreach, education and health services, and community facilitation concerning health issues. Coordinates departmental interpretation services and diversity training.

**Phone: 645-7335**

**Hours: 8:00am - 5:00pm, Monday - Friday**

## OTHER SERVICES, CONTINUED

### Mosquito and Vector Control

Conducts mosquito surveillance and control activities to reduce the incidence of mosquito related diseases such as Saint Louis Encephalitis, LaCross Encephalitis and West Nile virus. Provides for the inspection of private swimming pools to prevent mosquito breeding and to minimize drowning risks. Conducts tick surveillance to make recommendations for weed control to the Development Department. Provides information and consultation services concerning pesticides and arthropod control.

**Phone: 645-2485** **Hours: 7:45am - 4:45pm, Monday - Friday**  
**645-BITE (2483) - Mosquito Hotline - 24 hours**

### Neighborhood Health Services

Working in Columbus neighborhoods and Neighborhood Pride Centers along with other City departments and community programs to link residents to available health and community resources. Located at the city's Neighborhood Pride Centers and at other community locations.

**Phone: 645-6450** **Administration** **Hours: 8:00am - 4:00pm, Monday - Friday**  
**724-0100** **Community Center East Pride Center**  
**645-0176** **Franklinton Pride Center**  
**724-0115** **Near East Side Pride Center**  
**724-1900** **North Side Pride Center**  
**645-8097** **Southside Pride Center**  
**645-6807** **Voicemail for non-urgent questions**

### Pandemic Influenza Education & Planning

A team of public health professionals focus on Pandemic Influenza (flu) preparedness. Community education and resources are available, including H1N1 pandemic flu.

**Phone: 645-0049** **Hours: 8:00am - 5:00pm, Monday - Friday**

### Public Health Standards

Monitors and documents compliance with state and national public health standards and coordinates the establishment of performance measures for departmental programs. Collects and analyzes survey information related to customer satisfaction with services provided by the health department.

**Phone: 645-6751** **Hours: 7:45am - 4:45pm, Monday - Friday**

### Safe Communities Project

Promotes traffic safety through a coalition of partners from law enforcement, health, education, engineering, transportation, and planning, together with community residents. Works to reduce traffic crashes, injuries, and fatalities in Franklin County by focusing on safety belt use, drinking and driving, speed, pedestrian safety, teen driving, and motorcycle safety.

**Phone: 645-6836** **Hours: 8:30am - 4:30pm, Monday - Friday**

### Smokefree Indoor Air Program

Under the State of Ohio SmokeFree Workplace law, Columbus Public Health is responsible as a designated authority for complaint response and enforcement. Violations of the state law in regulated areas can be reported by calling the State of Ohio hotline.

**General Information** **Phone: 645-7005** **Hours: 8:00am - 4:30pm, Monday - Friday**  
**Complaint Reporting Hotline** **Phone: 866-559-OHIO (6446) - 24 hrs./day**

### Water Protection

Provides for the licensing and inspection of public swimming pools and spas, private water wells, semi-public (small commercial) sewage systems and solid waste facilities for compliance with State of Ohio regulations.

**License Fees & Payments** **Phone: 645-7538** **Hours: 7:45am - 4:45pm, Monday - Friday**  
**Private Sewage Disposal Systems** **Phone: 645-8191** **Hours: 7:45am - 4:45pm, Monday - Friday**

# MISCELLANEOUS SERVICES

## Columbus City Employee Assistance Program

Provides counseling and information services for City employees and family members experiencing personal and/or job related problems. Provides training and education on a variety of topics.

**Phone:** 645-6894

**Hours:** 8:00am - 5:00 pm, Monday - Friday

*Other times by appointment*

## Health Communications and Public Affairs

Provides health information to local media and the public.

**Phone:** 645-6928

**Hours:** 7:30am - 4:30pm, Monday - Friday

## Human Resources

Responsible for recruiting and supporting Columbus Public Health employees.

**Information**

**Phone:** 645-6046

**Hours:** 7:30am - 4:30pm, Monday - Friday

**Employment Verification**

**Phone:** 645-6568

**Hours:** 8:00am - 5:00pm, Monday - Friday

**Civil Service Job Line**

**Phone:** 645-7667

**Hours:** 24 Hours, Monday - Friday

## Occupational Health and Safety

Provides medical surveillance to City of Columbus employees as required. Provides hearing programs, job related immunizations, fitness-for-work examinations, pre-employment exams, and specific follow-up of surveillance examinations.

**Phone:** 645-3278

**Hours:** 7:15am - 3:30pm, Monday - Friday

For more information on the services listed here, please go to [www.publichealth.columbus.gov](http://www.publichealth.columbus.gov)

# INFORMATION LINE AND PROGRAMS NOT LISTED

**Phone:** 645-7417 (Recorded Message)

**Hours:** 7:45am - 4:45pm, Monday - Friday

**Rotary Phone:** Stay on the line and your call will be transferred to an operator.

**Touch-tone Phone:** At any time, you can get information on these programs by pressing the appropriate number:

- 2 Licensing for food, pools or sewage, animal bites; water protection or chemical hazards
- 3 Children school shots, flu shots, shot records, or communicable disease reporting
- 4 Birth or death certificates
- 5 Sexual health services and HIV testing
- 6 WIC - Women, Infants and Children's Supplemental Food Program
- 7 Nursing or home visiting services
- 0 Operator - Programs not listed or other information

# DIRECTIONS TO COLUMBUS PUBLIC HEALTH

**Columbus Public Health**  
**240 Parsons Avenue**  
**Columbus, OH 43215**  
**Phone: 614 / 645-6447**

We are located on Parsons Avenue at the corner of E. Main, between Main and E. Broad Street, just east of downtown. (Both Main and E. Broad are accessible from I-71 Southbound; only E. Broad Street is accessible from I-71 northbound.) Free parking is available behind the building on the upper parking deck.

## Traveling from East, West, or South of downtown:

I-71 N to E. Broad St.; right on Broad (east); right at next light (Parsons Avenue). Go *through* 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

## Coming from North of downtown:

I-71 S to E. Broad St.; left onto Broad (east)- turn into far right lane; right at next light (Parsons Avenue). Go *through* 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

## From Columbus Airport:

I-670 West to 71S; then take 1<sup>st</sup> exit - Broad Street; left on Broad (use center lane on exit ramp). Turn right at next light - Parsons Avenue. Go *through* 2 lights (Oak Street & Bryden Rd./Town St.). Follow driveway along north side of the building to the rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

